

SEKOLAH TINGGI ILMU EKONOMI DEWANTARA

Terakreditasi "B" BAN-PT Depdiknas RI No: 468/SK/BAN-PT/Akred/S/XII/2014

UJIAN TENGAH SEMESTER (UTS) SMT. GANJIL TA. 2019/2020

PROGRAM STUDI : S1 MANAJEMEN

MATA KULIAH : Manajemen Perubahan

DOSEN : Andri Budi Santosa, Drh., MBA

HARI/TANGGAL : Sabtu, 02 November 2019 WAKTU : 08.00 - 09.30 WIB (90 Menit)

SIFAT UJIAN : Closed Book

- 1. Please explain on **The DELTA GAP's theory of change** and give an example? Explain what is the relationship between **Curve Theory & Kurt Lewin Model?**
- 2. 7 issues will be happening on transition period please mention and explain? And what is the sign of resistance and Exploration people? How to handle both of type of people?
- 3. Change Management has framework, could you explain in detail? Why we need to manage of change? How many change (Innovation) type, what is the difference?